

*The Chancellor's Council on Faculty Life (CCFL),
Faculty Development Program presents:*

“That’s Not What I Meant”

Managing Conflict Effectively

**Thursday, March 5, 2009 / 3-5 p.m.
Millberry Union Conference Center
500 Parnassus Avenue**

Have you ever had a disagreement with another faculty member or conflict with one of your direct reports? Have you experienced a simmering tension with a colleague or your boss but did not know how to deal with it before the crisis erupted? These situations are common in every workplace but we rarely have the tools to deal effectively with them. This workshop, led by seasoned facilitators, will give you practical strategies for dealing with workplace conflict more effectively.

>>> [REGISTER NOW](#)

For additional information contact [Mitchell D. Feldman, MD, MPhil](#) or [Heather Nichols](#).

FACILITATORS

Edward O’Neil, PhD, MPA, FAAN

Edward O’Neil is a Professor in the Departments of Family and Community Medicine, Preventive and Restorative Dental Sciences and Social and Behavioral Sciences at UCSF. He is Director of the Center for the Health Professions, a research, advocacy and training institute which he created to assist health care professionals, health professions schools, care delivery organizations and public policy makers understand the challenges and opportunities of educating and managing a health care workforce.



Ellen Beilock, JD

Ellen Beilock serves as Mediation Officer at UCSF, where she directs an innovative mediation program serving faculty, staff, students and administrators. With extensive experience as a practicing lawyer, she has trained numerous professionals and students in mediation, dispute resolution and negotiation skills.



CO-FACILITATORS

Brian Alldredge, PharmD

Professor of Clinical Pharmacy and Neurology, Associate Dean of Academic Affairs, School of Pharmacy

Mitchell D. Feldman, MD, MPhil

Professor of Medicine, UCSF Director of Faculty Mentoring, Office of Academic Affairs, Faculty Development and Advancement

CHANCELLOR’S COUNCIL ON *Faculty Life*

Faculty Development Program

